

# TRADING PLATFORM PRIVACY AND COOKIE POLICY



Effective from: 17.04.2025.

## 1. TERMS USED IN THE RULES

The following terms are used in the Rules:

- 1.1. **Visitor** - a natural person who browses the content of the Trading Platform without registering or making a purchase. A Visitor cannot use the Services unless they have registered as a Customer.
- 1.2. **Data Controller** - TigSiPay SIA, registration number 40203344731, Skanstes iela 7 k-1, Rīga, LV-1013, Latvia;
- 1.3. **Client Account** - an account created by the Client on the Trading Platform;
- 1.4. **Customer** - a natural person with legal capacity, i.e. a person who is of legal age and whose legal capacity is not limited by a court judgment; or a minor between the ages of 13 and 18 who, upon registration, confirms that he/she has received parental or guardian consent to use the Trading Platform, except in cases where the person has reached the age of majority early or is deemed to be of legal age; or a legal person who has an active Customer Account and purchases Goods through the Service;
- 1.5. **Policy** - the document approved by TigSiPay "Trading Platform Privacy and Cookie Policy", published on the website <https://tigsipay.com>, which contains the basic rules for the collection, processing, storage and protection of Personal Data and describes the use of cookies and similar technologies when interacting with the Trading Platform. The Policy does not apply to the processing of Personal Data where such data is processed by the seller or publisher of the Goods. In such case, the processing of the data shall be in accordance with the procedures established by the relevant person. The Customer is obliged to read the privacy policy of the seller and publisher of the Goods before purchasing the Goods and entering into the Sales Contract;
- 1.6. **Service** - the provision of the selection, ordering and purchase of Goods to the Customer online via the Trading Platform or Trading Places;
- 1.7. **Sales Contract** - a contract for the sale of Goods concluded between the Seller of the Goods and the Customer via the Trading Platform;
- 1.8. **Consumer** - a natural person who wishes to purchase, acquires or may purchase or use a good, service, digital content or digital service for a purpose which is not related to his or her economic or professional activity;
- 1.9. **Personal data** means any information relating to an identified or identifiable natural person (data subject); an identified or identifiable natural person is one who can be identified, directly or indirectly, primarily by reference to identifiers such as name, personal identification number, location data and Internet identifier, or to one or more factors specific to his or her physical, physiological, genetic, mental, economic, cultural or social identity.
- 1.10. **Processing of personal data** - any operation or set of operations which is performed upon personal data, including collection, recording, organisation, storage, alteration, use, transmission, anonymisation, erasure, whether or not by automated means.
- 1.11. **Goods** - digital goods (digital content) for various online services (specific goods that exist only in the form of digital records in software-technical complex systems), e.g. digital games, game cards, gift cards, codes and other digital content products that are not delivered on a durable medium but are delivered (transferred) in the form of a Goods Activation Code. The range of Goods is indicated on the Trading Platform and at the Trading Points. Only Customers have the opportunity to purchase the Goods;
- 1.12. **Issuer** - the person who issues the Goods;
- 1.13. **Terms of Use** - the terms and restrictions of validity, activation and other use and enjoyment of the Goods, including but not limited to time, age, territorial, quantity and other restrictions, redemption, cancellation, return or withdrawal terms or any other material characteristics of the Goods, as set out by the issuer and/or seller of the Goods;
- 1.14. **Seller of the Goods** - the person (trader) who sells the Goods;
- 1.15. **TigSiPay** - TigSiPay SIA, registration number 40203344731, Skanstes iela 7 k-1, Rīga, LV-1013, Latvia, which is the owner and administrator of the Trading Platform and which provides the Service.
- 1.16. **Trading Platform** - an online intermediary environment (website) owned by TigSiPay [marketplace.tigsipay.com](https://marketplace.tigsipay.com);
- 1.17. **Complaint Procedure and Handling Rules** - a document setting out the procedure for the Customer or any other person to submit a complaint about the services or conduct provided by TigSiPay. The document can be consulted at <https://tigsipay.com/>.

## 2. GENERAL RULES

- 2.1. This Policy sets out the procedures for collecting, processing, storing and protecting Personal Data of natural persons - Customers and Visitors, and describes the use of cookies when interacting with the Trading Platform managed by TigSiPay.
- 2.2. TigSiPay, as the Trading Platform Operator and Data Controller, ensures the transparency and security of the processing of personal data as follows:
  - 2.2.1. the requirements of Regulation (EU) 2016/679 of the European Parliament and of the Council;
  - 2.2.2. the Law of the Republic of Latvia on Processing of Personal Data and other applicable laws and regulations.
- 2.3. Before registering, placing an order or using any functionality of the Trading Platform, the Customer and the Visitor are obliged to read the contents of this Policy.
- 2.4. Use of the Trading Platform constitutes acceptance by the Client or Visitor of the terms set out in this Policy.

## 3. INFORMATION ABOUT THE CONTROLLER

- 3.1. Company: TigSiPay SIA
- 3.2. Registration number: 40203344731
- 3.3. Registered office: 7 k-1 Skanstes Street, Riga, LV-1013, Latvia

## 4. CONTACT DETAILS FOR DATA PROTECTION

- 4.1. If you have any questions about this Policy or the processing of your personal data, please contact us by email: [dati@tigsipay.com](mailto:dati@tigsipay.com)

## 5. CATEGORIES OF PERSONAL DATA PROCESSED

- 5.1. TigSiPay processes the following categories of Personal Data of Customers and Visitors within the Trading Platform:
  - 5.1.1. Identification data:
    - a) Name;
    - b) date of birth (to comply with age restrictions)
  - 5.1.2. Contact:
    - a) email address.
  - 5.1.3. Access data for the Customer's account:
    - a) username (email);
    - b) password (stored in encrypted form)
  - 5.1.4. Payment and financial data:
    - a) information about transactions made on the Trading Platform;
    - b) order and payment history
    - c) data from third-party payment processors (e.g. payment status information);
    - d) where applicable, details of the method of payment and cheques issued.
  - 5.1.5. Data on the use of the Trading Platform:
    - a) IP address, device type, operating system, browser type and version;
    - b) Activity history Marketing platform (pages visited, session duration, clicks, interaction with the interface);
    - c) server log files with technical access information;
    - d) interface language and display settings
    - e) cookies (in accordance with the Policy).
  - 5.1.6. Marketing and communication data:
    - a) subscription status for the newsletter;

- b) data on interactions with advertising and information material;
- c) consent or refusal to receive notifications
- d) records of interactions with TigSiPay (including support requests and responses).

**6. PURPOSES, LEGAL BASIS AND RULES FOR PROCESSING PERSONAL DATA**

- 6.1. TigSiPay SIA processes personal data of Customers and Visitors only to the extent and in accordance with the purposes set out in this Policy, based on the requirements of Regulation (EU) 2016/679 of the European Parliament and of the Council and the applicable laws of the Republic of Latvia.
- 6.2. In accordance with Article 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council, TigSiPay SIA informs that personal data are processed for specific and legitimate purposes. The legal basis may vary depending on the situation.
- 6.3. The table below summarises the categories of personal data, the purposes for which they are processed and the relevant legal basis:

Category of personal data	Purpose of treatment	Legal basis (Article 6(1) of Regulation (EU) 2016/679 of the European Parliament and of the Council)
Identification data (name, surname, date of birth)	Customer account creation, user identification, order fulfilment, code issuance	(b) performance of the contract
Contact details (e-mail, phone)	User communication, information delivery, notifications, technical support	b) performance of the contract / a) consent
Cookies and similar technologies	User interface personalisation, analytics, functionality, settings management	f) Legitimate interests / a) Consent (for optional cookies)
Data for legal obligations	Accounting, financial control, consumer protection	(c) performance of a legal obligation
Enquiries and correspondence	Responding to submissions, exercising data subject rights, handling complaints	f) legitimate interest / c) compliance with a legal obligation

- 6.4. In addition to the purposes set out in paragraph 6.3, TigSiPay may also process personal data for the following purposes:
  - 6.4.1. providing access to the functionality of the Trading Platform and the ability to enter into and execute Sales Contracts;
  - 6.4.2. user identification during registration, authorisation and use;
  - 6.4.3. ordering, payment and delivery of digital goods;
  - 6.4.4. Providing feedback, including notifications, information reports and responses to queries;
  - 6.4.5. Administration and technical maintenance of the trading platform;
  - 6.4.6. accounting, calculations and regulatory reporting obligations
  - 6.4.7. Marketing of TigSiPay services;
  - 6.4.8. sending information and promotional communications, subject to consent;
  - 6.4.9. analysing user behaviour, improving the Trading Platform, customising the interface and content;

- 6.4.10. fraud prevention, transaction security, TigSiPay and third party rights protection;
- 6.4.11. Compliance with legal obligations, including tax and consumer protection

## 7. PROCESSING OF PERSONAL DATA OF MINORS

- 7.1. The Trading Platform is intended for use by persons who are at least 13 years of age.
- 7.2. TigSiPay complies with the requirements of Article 8 of Regulation (EU) 2016/679 of the European Parliament and of the Council, as well as the laws and regulations of the Republic of Latvia governing the processing of children's personal data.
- 7.3. Conditions of use for 13 to 18 year olds:
  - 7.3.1. Customers aged between 13 and 18 may use the Trading Platform if:
    - a) they have reached the age from which the law allows consent to the processing of personal data without the authorisation of a legal representative;
    - b) if the person is under 18 years of age but over 13 years of age, registration on the Platform means that the person confirms that he or she has obtained the consent of his or her parents or other legal representatives to use the Trading Platform and to process personal data.
  - 7.3.2. TigSiPay accepts no liability for the consequences of providing false information during registration, including with regard to the age of the user.
- 7.4. Prohibition of use of the trading platform by persons under 13 years of age:
  - 7.4.1. Registration and use of the Trading Platform by persons under the age of 13 is strictly prohibited.
  - 7.4.2. TigSiPay does not knowingly collect Personal Data from children under the age of 13 and does not send marketing material to them.
  - 7.4.3. If it is established that a minor under the age of 13 has created a Customer Account, TigSiPay reserves the right to:
    - a) immediately block access to the account in question;
    - b) delete all Personal Data related to the account;
    - c) inform the child's parents or legal representatives, if necessary.
- 7.5. Rights of parents and representatives:
  - 7.5.1. If you are a parent or legal representative of a child and you believe that your child has mistakenly provided your personal data to TigSiPay, please send a request to: [dati@tigsipay.com](mailto:dati@tigsipay.com)
  - 7.5.2. Once the identity of the applicant and the ownership of the account have been confirmed, all personal data relating to the minor will be deleted without undue delay.

## 8. RETENTION PERIODS FOR PERSONAL DATA

- 8.1. TigSiPay shall keep personal data only for as long as it is necessary to achieve the purposes of processing specified in this Policy, as well as in accordance with the applicable laws and regulations of the European Union and the Republic of Latvia.
- 8.2. Standard shelf life:
  - 8.2.1. The personal data provided by the Customer at the time of registration and during the use of the Platform shall be stored until the termination of the contractual relationship between the User and TigSiPay, except as provided below.
- 8.3. Extended shelf life:
  - 8.3.1. After termination of the contractual relationship, personal data may be retained for an additional period if necessary for such purposes:
    - a) meeting regulatory requirements (e.g. for accounting and financial reporting)
    - b) resolving potential claims and disputes (e.g. within the statutory limitation period)
    - c) for the analysis of anonymised data for statistical purposes.
- 8.4. Storage of data on the basis of consent:

- 8.4.1. Personal data processed on the basis of the User's consent (e.g. to receive marketing communications or participate in surveys) is stored until such consent is withdrawn.
- 8.4.2. After withdrawal of consent, the data concerned shall be deleted or anonymised, unless there are other grounds for their continued storage.
- 8.5. Automatic anonymisation:
  - 8.5.1. After the expiry of the retention periods, TigSiPay shall apply technical solutions that ensure the anonymisation or complete deletion of the data, excluding the possibility of identifying the User.

## 9. LINKS TO THIRD-PARTY WEBSITES

- 9.1. External links to other resources:
  - 9.1.1. The Trading Platform may contain links to websites and services that are not operated by TigSiPay SIA.
  - 9.1.2. These links are provided solely as a convenience to the Customer or Visitor and do not imply that TigSiPay controls, endorses or accepts any responsibility for the content, privacy policies or data processing practices of the third party websites concerned.
- 9.2. Limitation of liability:
  - 9.2.1. TigSiPay is not responsible for compliance with personal data protection requirements or other actions taken by third party website operators.
  - 9.2.2. Before providing any personal data or using third party services, TigSiPay encourages Customers or Visitors to carefully read the privacy policy of each respective website.

## 10. TRANSFER OF PERSONAL DATA TO THIRD PARTIES

- 10.1. Data processors and cooperation partners:
  - 10.1.1. TigSiPay, acting as Data Controller, undertakes to ensure the confidentiality of the processed data and not to transfer personal data to third parties, except as provided in this Policy.
  - 10.1.2. TigSiPay may transfer personal data to organisations and persons acting on the basis of a processing agreement and only in accordance with TigSiPay's instructions. In such cases, the data is transferred only to the extent necessary for the performance of the functions set out in the contract.
  - 10.1.3. Categories of data recipients include:
    - a) providers of payment solutions and card acceptance services
    - b) legal advisers and accounting service providers
    - c) cloud and IT support providers
    - d) marketing agencies and advertising platforms (including email services)
    - e) subcontractors who run the platform and provide the infrastructure;
    - f) suppliers of analytics and fraud prevention solutions (e.g. anti-fraud tools or analytics systems)
  - 10.1.4. Data may also be transferred to digital content providers (including publishers of Goods) where such transfer is necessary for the fulfilment of a specific Customer order.
  - 10.1.5. All recipients are obliged to respect confidentiality and to process personal data only in accordance with TigSiPay's instructions and applicable law.
- 10.2. Transfers of personal data based on the law:
  - 10.2.1. TigSiPay may transfer personal data to such authorities on the basis of a legal obligation or request:
    - a) public authorities, monitoring and law enforcement (e.g. in the course of an investigation)
    - b) courts and arbitration tribunals - on request or by decision
- 10.3. Processing of personal data by independent controllers:
  - 10.3.1. On the Trading Platform, the Customer may be able to purchase Goods which are delivered or activated by the Seller of the Goods or the Publisher of the Goods. In such cases, the relevant person may act as an independent data controller.

- 10.3.2. TigSiPay is not responsible for and is not involved in the processing of personal data by the seller or issuer of the Goods.
- 10.3.3. Before purchasing the Goods and concluding the Sales Contract, the Customer is obliged to read the privacy policy of the respective person and evaluate the conditions of data processing.
- 10.4. International data transfer:
  - 10.4.1. In certain cases related to the technical architecture of the platform, the performance of the User Agreement or the use of third party services, TigSiPay may transfer personal data outside the European Economic Area (EEA).
  - 10.4.2. Such transfers shall only be made in accordance with the conditions of Articles 45 to 49 of Regulation (EU) 2016/679:
    - a) where the third country has been recognised as providing an adequate level of data protection;
    - b) if appropriate safeguards apply (e.g. Standard Contractual Clauses - SCC);
    - c) where the transfer is necessary for the performance of a contract with the User or is based on the User's explicit consent.
  - 10.4.3. Up-to-date information on countries with an adequate level of protection is available on the European Commission's website: [https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection\\_en](https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection_en)
  - 10.4.4. Where data is transferred to third parties outside the EEA who determine the purposes and means of the processing themselves (e.g. for the provision of Goods or services), such parties act as independent data controllers and are responsible for compliance with the laws and regulations in their jurisdiction.

## 11. CUSTOMER AND VISITOR RIGHTS

### 11.1. General rules

- 11.1.1. Each Customer and Visitor has the rights set out in Regulation (EU) 2016/679 of the European Parliament and of the Council to ensure the protection of their personal data and control over its processing.
- 11.1.2. TigSiPay does not implement automated decision-making, including profiling, which could have legal consequences or significantly affect the User.

### 11.2. Right of access to data

- 11.2.1. The user has the right to obtain confirmation as to whether TigSiPay processes his/her personal data, as well as access to these data and additional information on the purposes of processing, categories of data, recipients, storage periods, user rights and the source of the data.

### 11.3. Right to rectification

- 11.3.1. If the User's personal data is inaccurate or incomplete, the User has the right to request its immediate rectification or completion.
- 11.3.2. Registered Users can edit their data independently in their account.

### 11.4. Right to erasure ("right to be forgotten")

- 11.4.1. The Customer may request the erasure of his/her personal data if:
  - a) the data are no longer necessary for the purposes of the processing;
  - b) The customer has withdrawn the consent on the basis of which the processing was carried out;
  - c) the data is being processed unlawfully;
  - d) their deletion is provided for by laws and regulations.
- 11.4.2. TigSiPay may refuse a complete erasure if there is a legal basis for retaining the data (e.g. compliance with regulatory requirements or defence against legal claims).

### 11.5. Right to restrict data processing

- 11.5.1. The user has the right to request the restriction of the processing of personal data if:
  - a) he disputes the accuracy of the data;
  - b) the processing is unlawful but the Customer does not want the data deleted;
  - c) the data is no longer needed by TigSiPay, but the User needs it to protect his/her rights;
  - d) an objection to processing is raised - pending verification of the grounds for the objection.

11.6. Right to data portability

11.6.1. The customer may receive his personal data in a structured, machine-readable format and, where technically feasible, transfer it to another controller where the processing is based on consent or contract and is automated.

11.7. Right to object to processing

11.7.1. The user has the right to object at any time to the processing of his/her data if:

- a) the processing is carried out on the basis of legitimate interests of TigSiPay or a third party;
- (b) the data is used for direct marketing purposes.

11.7.2. TigSiPay will stop processing the data if it cannot demonstrate a compelling legitimate ground that overrides the interests, rights and freedoms of the User.

11.8. Right to withdraw consent

11.8.1. If the processing is based on consent, the Customer may withdraw it at any time without affecting the lawfulness of the previous processing.

11.9. Right to lodge a complaint

11.9.1. If the Customer believes that TigSiPay is infringing his/her rights, he/she has the right to lodge a complaint with the supervisory authority - the State Data Inspectorate (or other competent authority according to the place of residence or place of business).

11.10. Contact details for exercising rights

11.10.1. To exercise his/her rights, the Customer may send a request to the following email address: [dati@tigsipay.com](mailto:dati@tigsipay.com)

11.10.2. Further information on the rights of the data subject is available on the website of the Data State Inspectorate: <https://www.dvi.gov.lv/lv>

**12. TECHNICAL AND ORGANISATIONAL MEASURES FOR DATA SECURITY**

12.1. General principles

12.1.1. TigSiPay gives the highest priority to the protection of the personal data of Customers and Visitors who use the Trading Platform.

12.1.2. All collection, processing, storage and transfer of personal data is carried out in compliance with the principles of security, confidentiality and risk reduction.

12.2. Technical protection measures

12.2.1. TigSiPay uses state-of-the-art technological solutions and safeguards, including:

- a) encryption of data during transmission and storage
- b) Firewall protection for servers and databases;
- c) automated recognition of suspicious activity;
- d) regular data backups
- e) antivirus and antifraud software
- f) separation of access rights for employees.

12.2.2. All data is transferred over encrypted connections (HTTPS/SSL) with up-to-date cryptographic algorithms.

12.3. Organisational protection measures

12.3.1. TigSiPay has internal processes and policies in place to ensure compliance with data protection laws and regulations:

- a) staff with access to personal data are trained and sign a confidentiality agreement;
- b) access to data is limited to those employees who need it to carry out their job;
- c) data processing activities are documented and periodically reviewed;
- d) internal security audits;
- e) data processing agreements with service providers and partners who process data on behalf of TigSiPay.

12.4. Accountability and transparency

- 12.4.1. TigSiPay guarantees that personal data will not be disclosed to third parties, except as expressly provided for in this Policy or applicable laws and regulations.
- 12.4.2. Data processing is carried out on a lawful basis and to the extent necessary to achieve the purposes set out in this Policy.

#### 12.5. To ensure the safety of Customers and Visitors

- 12.5.1. Customers and Visitors are encouraged to comply with cyber security requirements:
  - a) not to disclose your access data to third parties;
  - b) use complex passwords and change them regularly
  - c) log out after the session ends;
  - d) report suspicious activity on your account in a timely manner.
- 12.5.2. TigSiPay shall not be liable for any loss of confidentiality or compromise of data due to the fault of Customers and Visitors, including:
  - a) if access data is disclosed to third parties;
  - b) if the Customer voluntarily provides personal data outside the Trading Platform;
  - c) if the safety recommendations set out in this Policy are not followed.
- 12.5.3. The Client assumes full responsibility for all activities carried out on his/her behalf using the Trading Platform, including unauthorised access resulting from a breach of security measures.

### 13. POLICY CHANGES

#### 13.1. Right to make changes

- 13.1.1. TigSiPay reserves the right to amend, supplement or clarify this Policy at any time in accordance with applicable laws and regulations, including Regulation (EU) 2016/679 of the European Parliament and of the Council and the laws of the Republic of Latvia.

#### 13.2. Justification for changes

- 13.2.1. Grounds for amending this Policy may include:
  - a) the entry into force of new regulatory requirements or changes to existing legislation on the protection of personal data;
  - b) Developing or extending the platform's functionality;
  - c) introducing new data processing and protection technologies
  - d) changes to TigSiPay's organisational structure or model;
  - e) correcting legal, technical or substantive errors.

#### 13.3. Notification of changes

- 13.3.1. TigSiPay undertakes to publish an updated version of the Policy on the Trading Platform with an indication of the last date of update.
- 13.3.2. Customers and Visitors are informed of material changes in the following ways:
  - a) by sending an informative email, if the Customer has provided his/her email address and given his/her consent to receive notifications.

#### 13.4. Customer consent

- 13.4.1. By continuing to use the Trading Platform after the new version of the Policy has entered into force, the Customer or Visitor agrees to its terms.
- 13.4.2. If the Client or Visitor does not agree with the amendments, he/she shall be obliged to discontinue using the Trading Platform.

### 14. CONTACT DETAILS AND HOW TO COMPLAIN

#### 14.1. Contacting TigSiPay

- 14.1.1. If you have any questions, comments or concerns regarding this Policy, the processing of your personal data or the exercise of your rights as a data subject, please contact us by email: [dati@tigsipay.com](mailto:dati@tigsipay.com)

- 14.1.2. Postal address - TigSiPay SIA, Skanstes iela 7 k-1, Rīga, LV-1013, Latvia
- 14.2. Filing and handling complaints
- 14.2.1. Complaints about the services provided by TigSiPay, including in relation to the processing of personal data, may be made in accordance with the "Complaint Procedure".
- 14.2.2. Detailed information on how to lodge a complaint, the time limits for handling complaints and how to respond is available in the document "Rules for lodging and handling complaints". It can be consulted at <https://tigsipay.com/>.
- 14.3. Right to lodge a complaint with the supervisory authority
- 14.3.1. If you believe that TigSiPay has violated your personal data protection rights, you have the right to lodge a complaint with the national supervisory authority, the State Data Inspectorate:
- Address: 11/13-11 Blaumaņa Street, Riga, LV-1011
- Website: [www.dvi.gov.lv](http://www.dvi.gov.lv)
- E-mail: [pasts@dvi.gov.lv](mailto:pasts@dvi.gov.lv)
- Phone: +371 67223131
- 14.3.2. TigSiPay recommends that you contact us first so that we can promptly address any potential breaches.

## 15. COOKIE FILES AND SIMILAR TECHNOLOGIES

- 15.1. General description
- 15.1.1. The Trading Platform uses cookies and similar technologies (such as pixels, tracking scripts and local storage) to ensure the proper functioning of the website, improve the user experience, perform analytics and provide personalised advertising.
- 15.1.2. Cookies are small text files that are stored on the Customer's or Visitor's device when visiting the Trading Platform. Depending on the type of cookie and your browser settings, these files may be deleted automatically at the end of the session or stored for a certain period of time.
- 15.2. Using the CookieYes solution
- 15.2.1. The platform uses a specialised solution, CookieYes, to manage cookie consent. It is a certified independent service that provides:
- displaying a consent banner on your first visit;
  - the ability to choose and change your cookie category settings;
  - documenting the status of consent/rejema in line with GDPR requirements.
- 15.2.2. Cookies that are not strictly necessary are only activated with the express consent of the User or Visitor. The consent settings can be changed at any time via the corresponding interface on the website.
- 15.2.3. Further information about CookieYes is available at: <https://www.cookieyes.com>
- 15.3. Purposes of the use of cookies
- 15.3.1. The Platform uses cookies and similar technologies for the following purposes:
- ensuring the basic functionality of the website
  - adapting content to the User's preferences;
  - statistics on the use of the Platform;
  - Saving user sessions;
  - display personalised advertising
  - conducting surveys and preventing repeat readings
- 14.2. Third party cookies
- 14.2.2. The Platform may place third party cookies from the following providers:
- analytics platforms (e.g. Google Analytics, Hotjar)
  - advertising networks (e.g. Meta, Google Ads, AdRoll);

- integrated services (e.g. for YouTube video playback)
- 14.2.3. Each of these providers may place their own cookies on the User's browser. We recommend that you read the privacy policies of the relevant third parties to learn more about their data processing practices.
- 14.3. Cookie management
- 14.3.2. The Customer can change his cookie settings at any time using the CookieYes interface on our website.
- 14.3.3. Additional options are available through your browser settings:
- allowing or blocking cookies;
  - Deleting saved files;
  - tailored cookie policies for certain websites
- 14.3.4. Please note: restricting or disabling cookies may affect the proper functioning of the Platform and access to certain features.
- 14.4. List of cookies used

Necessary cookies that are stored automatically when you visit the website:				
Name	Provider	Description	Duration	Goal
cookieyes-consent	cookieyes.com	CookieYes sets this cookie to remember users' acceptance preferences so that these preferences can be saved for future visits to this website. It does not collect or store any personal information about visitors to the site.	1 year	Required for the site to work
NID	google.com	Google sets this cookie to display a Google map to the user.	6 months	Required for the site to work

Optional cookies, which are stored in the browser only after the visitor has given their consent:				
Name	Provider	Description	Duration	Goal
_ga_*	google.com	Google Analytics sets this cookie to store and track page views.	1 year 1 month 4 days	Statistics
_ga	google.com	Google Analytics adds this cookie to calculate visitor, session and campaign data and to track site usage for the Site Analytics Report. This cookie stores information anonymously and assigns a randomly generated number to recognise each unique visitor.	1 year 1 month 4 days	Statistics